



eu-LISA EES - General information

What does the EES imply for carriers?

The Entry-Exit system (EES) electronically records the entry and exit data of third-country nationals* (non-Schengen nationals) crossing the external borders of the Schengen Area. EES implies changes to carriers' processes regarding the verification of travel documents. Instead of verifying visas physically on passports, carriers must check it through the EES carrier system by getting the EES status. EES status indicates whether the passenger has a valid - single or double entry - visa and is allowed to arrive in the Schengen area.

* Travelers who do not hold the nationality of a country in the European Union or the nationality of Switzerland, Iceland, Liechtenstein or Norway.

Possible EES responses

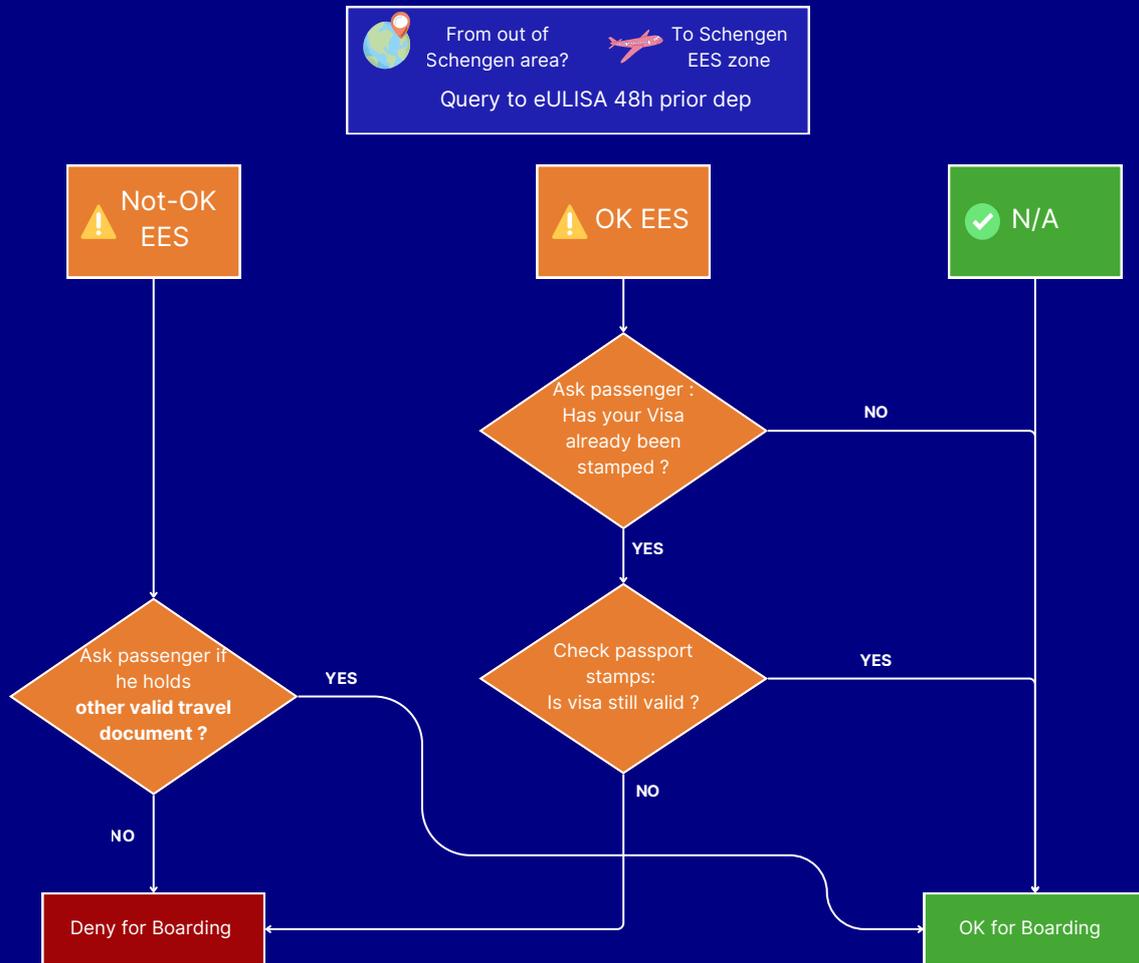
- ✔ N/A - The nationality is not subject to EES checks (eg. EU citizens)
- ⚠ OK-EES
(OK to board) - Valid single/double-entry visa found
→ possible false-positive result - refer to carrier decision scheme
- ⚠ Not-OK-EES
(Not OK to Board) - No valid single/double entry visa found
→ check for other valid travel documents (see page 2 for cases)

 **Contact Point for Support**
Carrier Onboarding Support Tool (COBST)

eu-LISA no longer accepts support requests by email



Carrier Decision Scheme upon EES Status until April 10th, 2026



Other valid travel documents

- Holder of multiple entry visas
- Holder of long-stay visa
- Holder of a residence permit (residence card)
- Holder of a Diplomatic passport or laissez-passer

Airport transit → no visa required for passenger in transit if final destination out of Schengen

Until October 6th:

Until all borders are equipped (April 10th) and visa with manual stamps is expired (October 6th), OK EES statuses may be incorrect for passengers holding a visa starting before April 10th:



Carrier should do a physical passport check if the visa has been stamped. It means that the passenger has already crossed a non-equipped border point with this visa and the Entry has not been recorded in the EES.